GradTracker/Internet Explorer Compatibility Solution

**Step 1:** Go to **Tools** -> select “Compatibility View”

**Step 2:** Stay in the **Tools** menu and select **Internet Options**, then click **Delete** on the **Browsing History** under the **General Tab**. Different versions of Internet Explorer will feature different check boxes but the one you want to make sure has a check mark to include is **Form data**. Click **Delete**.
Step 3: While still in the Internet Options window, click **Settings** under the **Browsing History** on the **General Tab**. Change it to “**Every time I visit the webpage**” and click **OK**.

Step 4: Close **Internet Explorer**, then re-open it. Go to the **Self-Service Banner**, login, and click **Degree Audit**. Enter a student ID and make sure all information appeared.